

2428/103  
COMMUNITY BASED ORGANIZATION,  
CAPACITY BUILDING AND EMPOWERMENT  
Oct./Nov. 2021  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT

MODULE I

COMMUNITY BASED ORGANIZATION, CAPACITY BUILDING AND EMPOWERMENT

3 hours

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of EIGHT questions in TWO sections; A and B.  
Answer FIVE questions as shown below in the answer booklet provided:  
any TWO questions from section A;  
any TWO questions from section B;  
any other ONE question from either section A or B.  
All questions carry equal marks.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

## SECTION A: COMMUNITY BASED ORGANIZATION

*Answer at least TWO questions from this section.*

1. (a) Outline **five** activities carried out by community based organizations. (10 marks)
- (b) Explain **five** functions of an informal organization under community based organizations. (10 marks)
2. (a) Describe **four** classification of organizations by their functions according to Talcott Parsons and Daniel. (8 marks)
- (b) Analyze **six** importance of organizational goals in the society. (12 marks)
3. (a) Explain **five** types of organizational culture in community based organizations. (10 marks)
- (b) Analyze **five** reasons why people fear change in organizations. (10 marks)
4. (a) Highlight **five** ways of enhancing leadership in community based organizations. (10 marks)
- (b) Explain **five** benefits of motivation in a community based organization. (10 marks)

## SECTION B: CAPACITY BUILDING AND EMPOWERMENT

*Answer at least TWO questions from this section.*

5. (a) (i) Explain the meaning of the term 'community capacity building'. (2 marks)
- (ii) Highlight **four** characteristics of community empowerment. (8 marks)
- (b) Analyze **five** challenges in capacity building and empowerment. (10 marks)
6. (a) Describe **five** types of empowerment. (10 marks)
- (b) Analyze **five** principles of community empowerment. (10 marks)
7. (a) Outline **eight** steps of creating an effective training program. (16 marks)
- (b) Distinguish between the terms 'leadership' and 'management'. (4 marks)

8. (a) Highlight **five** advantages of community empowerment. (10 marks)
- (b) Explain **five** indicators of effective community capacity building. (10 marks)

**THIS IS THE LAST PRINTED PAGE.**

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